



Dining Hall Worker Job Description (Non-Exempt)

I. SUMMARY

The Dining Hall Worker assists in food preparation and related food service activities. This position reports directly to the Dining Hall Manager. .

II. EDUCATION AND EXPERIENCE

Education:

High School diploma; some course work at an accredited college/university or business school is preferred

Experience:

Minimum of (two) 2 years experience preferred.

III. WORKING CONDITIONS

Environmental/Working Conditions:

- Performs duties in an office environment during normal hours of operation.
- Some after-hours work may be required.
- Other hours may be scheduled at Senior Management's discretion.

Physical and Mental Effort:

- Prolonged sitting required, with ability to operate office equipment, which may include standing, bending, and lifting.
- Requires ability to work under stressful conditions to meet deadlines and make quick, accurate decisions.
- Ability to maintain flexibility in doing required tasks, as well as handle stressful situations in a calm and courteous manner at all times.

Transportation:

Must have reliable transportation; valid driver's license and current auto liability insurance.

IV. QUALIFICATIONS

Ability to:

- Maintain confidentiality of information obtained during the course of employment.
- Understand and follow oral and written instructions.
- Establish and maintain effective working relationships with those contacted in the course of employment.
- Work independently with minimal supervision.
- Plan and organize work to meet schedules and timelines in an environment with constantly changing priorities.
- Effectively communicates clearly and concisely, both orally and in writing.
- Demonstrate strong teamwork & interpersonal skills, determination, professionalism, and confidence.
- Demonstrate competency to deal effectively with job demands.
- Demonstrate good organizational and time management skills.
- Effectively handle stressful situations in a calm and courteous manner at all times.

V. ESSENTIAL FUNCTION STATEMENT

Essential responsibilities and duties may include, but are not limited to the following:

Essential Job Duties:

- Sets up and tears down service lines; serves on lines; portions, slices and wraps food; sets and clears tables; sets up and clears carts; gets supplies from storage; washes pots and pans; and operates dishwashing machines.
- Cleans and prepares vegetables and fruits for cooking or serving; makes sandwiches, salads, desserts and beverages; toasts, grills and fries foods.
- Cleans work, serving, dining, and receiving areas; sweeps and mops floors, washes walls, cleans and shampoos carpets, cleans glass and windows, and empties trash.
- Informs assigned supervisor of preparation, serving equipment, supply and food requirements, problems and shortages; may maintain records.
- May assist Cooks; may train and direct student employees in food service procedures; may participate in training new employees.
- Performs other duties as assigned by Senior Management.

VI. KEY COMPETENCIES

- **Job Knowledge**
- **Problem Solving/Decision Making Skills**
- **Organization, Planning and Control Skills**
- **Flexibility/Adaptability**
- **Leadership Skills**
- **Interpersonal Skills/Teamwork**
- **Communications Skills (Oral and Written)**
- **Resource Management**

VII. STATEMENT OF UNDERSTANDING & CONFIDENTIALITY

I have read the above job description and essential functions. I understand and agree to carry out these responsibilities as assigned. I understand and acknowledge that nothing contained in this job description may be construed as limiting the employer's right to discipline or terminate my employment at any time for failure to perform satisfactorily.

I also understand and acknowledge that as an employee, I am expected to maintain confidentiality of any information I may receive during the course of my employment. I agree to not divulge any information to an unauthorized person and said information shall remain confidential at all times during and after my employment.

I understand any breach of confidentiality could result in immediate termination of employment.